



CASE STUDY

ABOUT ABITA BREWERY

The Abita Brewing Company is nestled in the piney woods 30 miles north of New Orleans. In its first year, the brewery produced 1,500 barrels of beer. By 1994, they outgrew the original site (now their 100-seat brew pub) and moved up the road to a larger facility to keep up with demand.

They brew more than 151,000 barrels of beer and 9,100 barrels of root beer in their state-of-the-art brewing facility in small batches and hand-crafted by a team of dedicated workers with only the highest ideals of quality.

LIFE BEFORE NETCHEX

We spoke with Jennifer, the Human Resources Administrator for Abita Brewing Co. She's been in the HR industry for 15+ years and worked with ADP at her previous job for 12 years. When she started at Abita 3 years ago, Netchex was already Abita's payroll provider, and Jennifer seamlessly shifted over to using the Netchex platform, deciding not to take ADP with her.

“The platform is very user friendly from both the Admin side and employee side.”
- Jennifer at Abita



Netchex Services:

- Time & Attendance
- NetBenefits

- NetHR Support
- ESS / MSS



MORE THAN A ONE PERSON HR DEPARTMENT

At Abita, Jennifer functions as a one-person HR department, making her time incredibly valuable. Her favorite part of working with Netchex is how she has her own small designated service team at Netchex that she can call anytime with a problem. Her precious time isn't wasted on robo service calls or having to wait on hold to get a solution to her problem.

“Netchex has never failed to deliver a response within the designated timeframe that I have given them to help me.”

LOCALS SUPPORTING LOCALS

Both the headquarters for Netchex and Abita are just a couple miles apart in Covington, Louisiana. Jennifer loves the fact that Abita gets to work with another local business so closely. She's even had the opportunity to visit Netchex HQ and meet with her designated service team, putting faces to the names of those who are answering her calls and solving her problems.