

ABOUT LEAKE & ANDERSSON

Leake & Andersson is an established litigation and general business practice law firm that represents a broad variety of corporate and insurance clients in bankruptcy, casualty, commercial, construction, employment, environmental, ERISA, employment, fidelity, fiduciary, healthcare, insurance, intellectual property, products liability, professional liability, securities, transportation and workers' compensation litigation.

Leake & Andersson was looking for a better customer service experience that helped them get their questions resolved quickly. They would frequently encounter bugs in their system, have to speak to multiple departments and sometimes pay a fee before the issue could be resolved. Leake & Andersson was looking for a solution that provided excellent, timely support and gave them easy access to their data and reports.

THE EXPERIENCE

With Netchex, Leake & Andersson has a customer service team who are not only experts at using the Netchex system, they are familiar with Leake & Andersson's account. Leake & Andersson can contact customer service by phone, email or within the Netchex program, knowing that a representative from their dedicated service team of advocates knows their unique needs and will resolve their issue quickly.



Netchex Services:



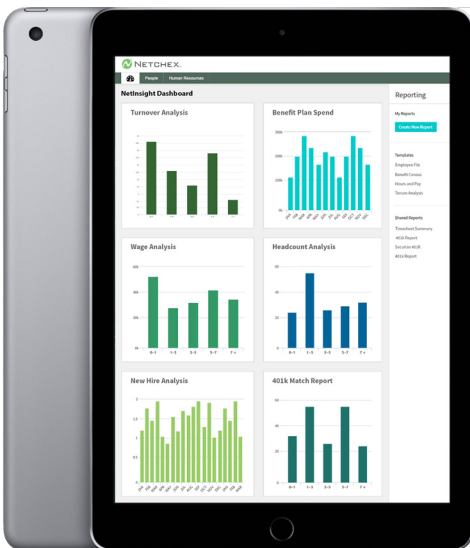
Employee Self-Service



NetHire



Accruals



BUSINESS IMPACT

Netchex gives Leake & Andersson the ability to “mine” their data in order to make better, more timely decisions. These solutions are easy to use, but robust in scope. They can pull reports like a Worker’s Compensation Audit Report across multiple years, as well as multiple companies, in various formats. Access to these specified reports can be pulled in just seconds - not hours.

The robust Netchex system with its ease of use and dedicated support team have increased Leake & Andersson’s payroll and employee management efficiency by 50%.

WHY YOU SHOULD CONSIDER NETCHEX

As a small business with under 50 employees, Leake & Andersson didn’t have the time to deal with sub-par service and glitchy HR. The success in eliminating HR headaches and problematic service with Leake & Andersson are a testament to the Netchex system and how it can cater to each business’ specific problem areas. This increase in HR efficiency helped this small business hone their focus on their success in the legal industry.